

East cambs network meeting October 2016 – Worked as one group

Which services provided by the Local Authority for your family do you value the most and why? For example, social care, Short Breaks, Local Offer (website), START, children's centres

Wiki Pilot Scheme A very powerful tool and highly valued

Children's Centres Particularly the special needs groups. These are now time limited, you cannot go for more than a certain amount of weeks. Leaves parents isolated again.

Opportunities for empowerment Knowledge is power. We want the chance to increase our knowledge.

Pinpoint It is a central point of contact. Excellent signposting and support.

Other Parent Support Groups

How would you like to hear about future changes regarding Local Authority service? For example meetings, Facebook, website, newsletter

All ways Communication should be better. Who is managing who?

Anything else you want to raise regarding the proposed changes to children's service?

The quick timescales for change are very ambitious. Can you deliver what you are offering? Hopefully this change will start immediately with the communication from START around emails and phonecalls.

Will the frequent changes in caseworkers at START reduce? It is not feasible for them to be at every meeting with every family they support. How will you work around this so families are getting the assistance they need? Will there be more staff employed or will the use of technology (Like skype/facetime/conference calls) be piloted so caseworkers can do what they are supposed to do.

Workshops around EHCP processes should be parent led.

Is the EHCP going to continue to be separate or part of the single plan CYPs should have. Is the EHCP assessment linked to the new single assessment. How will these work together?

Are you keeping family support plans? These are valued as the info around the family is essential. Particularly now the family caf has gone.

Can a flowchart of current systems be made available and updated frequently so we know how the new system will look.

Will a pathway plan and an EHCP be used at transition times or will these be one and the same?

Is there a link between the children's change programme and the emotional health and wellbeing transformation?