

pinpoint Network Meeting – 12th March 2014 – Wisbech

The meeting was held at the Oasis Centre in Wisbech and was attended by 10 parents and 6 providers.

It ran from 10 – 1.30 pm and had two sessions.

Session 1 Summary

The session focus was on the support parent carers need from pinpoint currently and in the future.

Questions

What are the biggest challenges facing you as a parent carer ?

- Lack of funding for local services
- Transitions
- Access to Camplay Services for children with complex needs attending main stream schools
- Lack of timely notification of services eg play schemes
- Family file too small for all of the information
- Location of meetings/activities prove difficult to get to
- Accessing advocacy services
- Difficulties getting a statement
- Accessing so many services in so many locations
- Appointment timings for medical appointments not reflecting travel distances
- Lack of activities
- Isolation
- Lack of information
- Cuts in community support
- Managing all the appointments
- Sibling services
- Lack of childcare services
- Lack of holiday clubs
- Budget
- Cross border services

What support would be helpful from pinpoint to help you overcome these challenges ?

- Simple guide to services
- One-stop shop for all information
- Help arranging transport to events even if there is a small charge eg Mayhem
- Help in promoting new Welcome to Our World Service

Existing Services which were identified to meet Parents Needs

Mayhem Event

Josie Lynn took away the issue with access to Camplay and will come back with information

Pinpoint website and facebook

Actions Noted

- pinpoint to follow up the issues around activities/holiday clubs
- pinpoint to publicise and support the Welcome to Our World project when it is further developed
- pinpoint to hold the Cross Border Workshop – 26th March which will explore issues about access to services
- pinpoint to follow up issues around childcare
- pinpoint to liaise about linking people together for transport for Mayhem
- pinpoint to ensure the website provides a one stop shop to provide information for parents

Session 2

6 service providers joined the session and worked in groups with parents looking at the implementation of the single plan in Cambridgeshire. The group work was led by the STAR Team and a report will be produced on this work.

Service providers and parents were facilitated to have some time to discuss individual issues.