**Partners in Commissioning Minutes 6th October 2020**

**Virtual.**

**Attendees:** Sarah Conboy; Esther Harris; Bob Wilson; Linda Green; Bianca Cotterill; Richard Holland; Fay Haffenden; Toni Bailey; Marian Cullen; Helene Carr; Lucy Loia; Helen Andrews; Teresa Grady; Janet Dullaghan; Sandie Smith; Alison Mayern; Sasha Long; Kathryn Goose; Sue Eagle, Martin Kemp,

**Apologies:** Laura Potter; Jon Lewis; Christine Stocker-Gibson.

SC welcomed attendees to the first virtual meeting, introductions were made and minutes from previous meeting approved. RH raised potential conflict of interest being Centre 33 Trustee – HA confirmed she was happy for him to remain in the meeting.

**1** – **Autism Strategy Refresh – Janet Dullaghan:**

Key points to note:

* Meetings throughout last year with families, Pinpoint and Family Voice to develop strategies. Refresh build on the co-production already captured on the Autism Working Groups and arising from the SEND Strategy work.
* Good comprehensive cover through all sectors and used information from SEND work too.
* Gap – not having a needs assessment, although this has been worked on by Public Health and should be going before the Joint Commissioning Board within the next couple of weeks. It supports what parents/carers are saying.
* Looking at an all-age strategy led by a multi-agency board, better navigation tool, co-production and focusing on key areas – e.g. central point of information, improving navigation through the system, training and needs awareness, co-production of service development, building family resilience, dual diagnosis and help for those who don’t mee the criteria, and transitions.
* There will be a new Board and workstreams for the Autism Strategy.
* Intention is to have priorities agreed ready for December, providing this allow sufficient time for co-production and partner needs.
* We will need to agree the top priorities to deliver in the first year.
* Pinpoint would like to work on co-production. We also offered up that support with and without a diagnosis is crucial.
* Need to think about those without an EHCP, and without a diagnosis.
* Important to work out how we support the adult side of this.
* The strategy needs to state that a diagnosis is not necessary in order to receive support; have clear guidelines on obtaining a diagnosis and following a diagnosis what a family should expect.
* There will need to be a link to the Complex Cases Board too
* We have a clear pathway but need to remember some children will have more than one need. We will need to look at post diagnosis support. Parents will need to know what can provided and how.
* Reminder that Pinpoint’s Tii Hubs are there to reduce isolation but still not all professionals know to refer parent carers to them

*ACTION: LG to provide MC with details about Tii Hubs so she can share this through the SENCO network.*

***ACTION:*** *JD to set up some sessions to progress this work: Pinpoint, SENDIAS and Healthwatch to be included.*

**2 – Mental Health and Well-Being Commission update - Helen Andrews**

Key points to note:

* Service delivered by CHUMS until 1/7/21
* CCG are leading with Public Health on the procurement and have appointed specialist to deliver the process.
* Internal stakeholder event (Pinpoint and Health Watch attended) where it was agreed a system approach was needed rather than a reliance on a single provision to address mental health and well-being needs.
* There will be a briefing event for potential providers Oct 13th after which the procurement process will begin. Depending on market interest is may be a consortium approach or a competitive tender process.
* April / May will be the mobilsaiton period for a new service.
* New approach being taken should lead to more integration.
* SC - really positive but warned demand will increase in the post Covid world.

**3 – The disabled children's residential provision has now been brought back in-house from Action for Children.  As an 'internally commissioned' set of services, how are they going to be performance monitored and how will this be reported?  - Lucy Loia**

Key points to note:

* This work leads on from the co-produced Overnight Residential and Short Break Review (Pinpoint was part of this co-production - EH)
* Services have now transferred back in house enabling improved quality and financial agility.
* Development and Delivery Board will be the conduit to monitor and track the service. The challenge will be sustaining and driving up quality. Pinpoint will continue to have a seat on this new Board as the previous Board is being dismantled.
* RH – has a route into Pinpoint been made specific for parents to feedback if they are not happy using a formal route? SL with Graham Puckering (who now is the lead for the in-house provision) set out how they are able to deal with complaints between the two roles. SC reiterated offer that Pinpoint could offer a voice for parent carers.
* SC – opportunity for a comms piece re what has been done in phase 1 and what to expect from phase 2

**ACTION:** *TB will ask Anthony Day (new CCC SEND Comms officer) to work with LL to produce a comms piece that we can share through our networks.*

**4 – School Transport – report on Covid challenges and forward planning – Sue Eagle**

New challenge of arranging school transport in line with changing health advice including bubbling issues. Key points to note:

* Government guidance very late.
* Not much spare capacity in some types of transport.
* Despite this, high number going back on transport with very few problems

CCC Communications were strong and early and that went some way to help parent carers prepare for changes and usual start of term. Acknowledge work of team in difficult circumstances. Still some issues and were dealt with.

Problem with post 16 transport website – ability to navigate and make online payments. SE acknowledged there are platform issues and CCC IT are aware. Positive personal feedback on call response service.

**ACTION:** *TB to pick up website issues internally with Hazel Belchamber and corporate IT lead*

**5 – Covid report -Which of our commissioned services are affected? Can we all be assured that we are thinking about anything that would mitigate impacts of children and young people – Lucy Loia**

LL and HC have shared the Commissioning Planner. Covid may mean we (commissioning and partners) need to reprioritise. The Commissioning Board will feedback to the SEND Partnership Board.

Key points to note:

* Response during Covid was extremely good.
* Need to continue thinking about new ways of working – some have already started.
* New Children’s Commissioning Website – available so potential providers can see commissioning.
* Joint Commissioning Board will provide regular updates

**ACTION**: *JCB updates will be provided to this group by HC*

* SS – Healthwatch Covid survey and feedback from Partnerships Boards suggests that all ages should be looked at and that people at a disadvantage and/or outside the digital world are being hit harder.
* SC – noted a change in resilience since the Government announced that Covid will remain with us until at least the end of the year. As a result of this the demand for commissioned services will likely increase so flexibility in delivery required going forward if we are going to keep people in a good place.

**ACTION**:  *HC, HA, LL and SC to meet to review forward plan and agree / confirm priorities.*

**AOB**

None requested.

FD noted the recent positive Guardian article of the co-produced Cambridgeshire Dyslexia Guidance.

**SC closing statement –** what was achieved during Covid was remarkable but there are still things to do.

**Date of next meetings:**

 9th February 10am – noon

 8th June 10am - noon

Meeting closed.